DELAWARE COMPENSATION RATING BUREAU, INC.

Expense Study

The following exhibits are used in the development of specific expense provisions to be used in the DCRB's proposed filing. The provisions are for commission & brokerage, other acquisition, general and loss adjustment expense, premium discount and uncollectible premium.

Exhibit I of the attachment presents summary figures for standard earned premium, general expense and total production costs from the last three calendar years. The data is obtained from Financial Call #2 submissions for 2017 - 2019 for stock agency companies only, and has been adjusted to include the experience for large deductible policies.

Exhibit I-A develops standard earned premium on both net and gross bases after adjusting for large deductible policies and removing expense constant dollars.

Exhibit II shows the development of the expense constant offset that is carried forward to Exhibit I.

Exhibit III shows the calculation of the loss adjustment expense provision as a function of incurred losses. The loss adjustment expense factor is based on all-company experience and is developed from the same source of data as Exhibit I above. We selected a three-year average of loss adjustment expense ratios to direct incurred losses including large deductible losses on a gross basis.

Exhibit IV-A shows the development of an average provision for premium discount based upon the Schedule Y premium discount table. The data used by the DCRB for this purpose is Unit Statistical Plan data. This exhibit forms the basis for Exhibit IV-B, which develops the average interstate premium discount for Schedule Y companies.

Exhibit V develops the provision for uncollectible premium based on the ratio of uncollectible premium to gross written premium. The data used is courtesy of NCCI, Inc.

EXHIBIT I STOCK AGENCY COMPANIES

CALENDAR YEAR

		2017	2018	2019
(1)	Standard Earned Premium at DCRB Rate Level including Large Deductible on a <u>Net</u> Basis excluding Expense Constant Dollars (Page 8.2, line (10))	\$ 187,055,387	\$ 186,778,744	\$ 162,972,036
(2)	Standard Earned Premium at DCRB Rate Level including Large Deductible on a <u>Gross</u> Basis <u>excluding</u> Expense Constant Dollars (Page 8.2, line (11))	\$ 280,077,182	\$ 277,014,018	\$ 253,314,657
(3)	Commission and Brokerage	\$ 11,636,752	\$ 11,427,509	\$ 10,409,011
(3a)	Reported Ratio { (3) / (1) }	0.0622	0.0612	0.0639
(4)	Other Acquisition	\$ 5,838,287	\$ 6,076,951	\$ 5,148,630
(4a)	Reported Ratio { (4) / (2) }	0.0208	0.0219	0.0203
(5)	General Expense	\$ 8,393,898	\$ 8,142,590	\$ 9,203,816
(5a)	Reported Ratio { (5) / (2) }	0.0300	0.0294	0.0363

	Three Year Average (1)	Expense Constant Income (Page 8.3) (2)	Difference { (1) - (2) }
COMMISSION AND BROKERAGE OTHER ACQUISITION	0.0624 0.0210	0.0092 0.0033	0.0532 0.0177
TOTAL PRODUCTION	0.0834	0.0125	0.0709
GENERAL EXPENSE	0.0319	0.0072	0.0247

EXHIBIT I - A STOCK AGENCY COMPANIES

		GALENDAR YEAR		
		2017	2018	2019
(1)	Standard Earned Premium at DCRB DSR Level including Large Deductible on a <u>Net</u> Basis	\$ 135,992,857	\$ 138,920,176	\$ 125,061,279
(2)	Multiplier to Bring Premium to DCRB Rate Level	1.3794	1.3483	1.3074
(3)	Standard Earned Premium at DCRB Rate Level <u>including</u> Large Deductible on a <u>Net</u> Basis { (1) * (2) }	\$ 187,588,547	\$ 187,306,073	\$ 163,505,116
(4)	Large Deductible Adj. at DCRB DSR Level	\$ 65,443,784	\$ 65,383,142	\$ 67,942,108
(5)	Multiplier to Bring L. D. Adj. to DCRB Rate Level	1.4214	1.3801	1.3297
(6)	Large Deductible Adj. at DCRB Rate Level { (4) * (5) }	\$ 93,021,795	\$ 90,235,274	\$ 90,342,621
(7)	Standard Earned Premium at DCRB Rate Level <u>including</u> Large Deductible on a <u>Gross</u> Basis { (3) + (6) }	\$ 280,610,342	\$ 277,541,347	\$ 253,847,737
(8)	Expense Constant Removal Factor	0.9981	0.9981	0.9979
(9)	Expense Constant Dollars { (7)[1 - (8)] }	\$ 533,160	\$ 527,329	\$ 533,080
(10)	Standard Earned Premium at DCRB Rate Level including Large Deductible on a <u>Net</u> Basis <u>excluding</u> Expense Constant Dollars { (3) - (9) }	\$ 187,055,387	\$ 186,778,744	\$ 162,972,036
(11)	Standard Earned Premium at DCRB Rate Level <u>including</u> Large Deductible on a <u>Gross</u> Basis <u>excluding</u> Expense Constant Dollars { (7) - (9) }	\$ 280,077,182	\$ 277,014,018	\$ 253,314,657

CALENDAR YEAR

EXHIBIT II

EXPENSE CONSTANT INCOME - STOCK AGENCY COMPANIES

MANUAL YEAR 2018

(1)	Number of Policies		19,098		
(2)	Expense Constant Income With Expense Constant		\$6,111,360		
(3)	Interstate Adjustment Factor				0.65
(4)	Adjusted Expense Constant Income {(2) * (3)}		\$3,972,384		
(5)	Standard Earned Premium <u>Excluding</u> Expense Co including Large Deductible on a <u>Net</u> Basis		\$218,756,559		
(5a)	Factor to Bring Premium to Current Level				0.7239
(5b)	Standard Earned Premium <u>Excluding</u> Expense Co including Large Deductible on a <u>Net</u> Basis at Curr				\$158,357,873
(6)	Standard Earned Premium <u>Excluding</u> Expense Co including Large Deductible on a <u>Gross</u> Basis	\$330,473,454			
(6a)	Factor to Bring Premium to Current Level		0.7250		
(6b)	Standard Earned Premium <u>Excluding</u> Expense Constant including Large Deductible on a <u>Gross</u> Basis at Current Level				\$239,593,254
(7)	Distribution of Expense Constant Income	%	%	\$	Total Expense \$
	(a) General Expense	43.3%		\$138.56	\$1,720,042
	(b) Production56.7%i) Commission65.0%ii) Other Acquisition35.0%				\$1,464,022 \$788,320
	Total	\$320.00	\$3,972,384		
(8) Expense Constant Ratio for General Expense { (7a) / (6b) }					
(9)	Expense Constant Ratio for Commission { (7b(i))	/ (5b) }			0.0092
(10)	0.0033				

EXHIBIT III

LOSS ADJUSTMENT EXPENSE RATIOS - ALL COMPANIES

		CALENDAR YEAR		
	=	2017	2018	2019
(1a)	Allocated Loss Adjustment Expense Incurred	\$ 12,594,823	\$ 13,321,824	\$ 9,301,860
(1b)	Unallocated Loss Adjustment Expense Incurred	\$ 7,077,488	\$ 7,235,589	\$ 8,280,284
(1c)	Total Loss Adjustment Expense Incurred on a Net Basis{(1a) + (1b)}	\$ 19,672,311	\$ 20,557,413	\$ 17,582,144
(1d)	ALAE Deductible Adjustment	\$ 10,189,694	\$ 10,460,207	\$ 10,338,103
(1e)	ULAE Deductible Adjustment	\$ 14,733	\$ 164,493	(\$11,405)
(1f)	Total Loss Adjustment Expense Incurred on a Gross Basis{(1c)+(1d)+(1e)}	\$ 29,876,738	\$ 31,182,113	\$ 27,908,842
(2)	Incurred Losses <u>including</u> Deductibles on a <u>Net</u> Basis	\$ 63,437,470	\$ 54,331,023	\$ 58,888,536
(3)	Deductible Adjustment (Losses)	\$ 45,828,707	\$ 54,759,544	\$ 41,533,187
(4)	Incurred Losses <u>including</u> Deductibles on a <u>Gross</u> Basis {(2) + (3)}	\$ 109,266,177	\$ 109,090,567	\$ 100,421,723
(5a)	Ratio of Loss Adjustment Expense to Incurred Losses <u>including</u> Deductibles on a <u>Net</u> Basis {(1c) / (2)}	0.3101	0.3784	0.2986
(5b)	Ratio of Allocated Loss Adjustment Expense to Incurred Losses <u>including</u> Deductibles on a <u>Net</u> Basis {(1a) / (2)}	0.1985	0.2452	0.1580
(6a)	Ratio of Loss Adjustment Expense to Incurred Losses <u>including</u> Deductibles on a <u>Gross</u> Basis {(1f) / (4)}	0.2734	0.2858	0.2779
(6b)	Ratio of Allocated Loss Adjustment Expense to Incurred Losses <u>including</u> Deductibles on a <u>Gross</u> Basis {((1a)+(1d)) / (4)}	0.2085	0.2180	0.1956
(7)	Three-Year Average of Loss Adjustment Expense Incurred Losses including Deductibles on a Net B			0.3290
(8a)	Three-Year Average of Loss Adjustment Expense Incurred Losses including Deductibles on a Gross			0.2790
(8b)	Three-Year Average of Allocated Loss Adjustment Direct Incurred Losses including Deductibles on a		6b)}	0.2074
(8c)	Provision for Unallocated Loss Adjustment Expen {(8a) - (8b)}	se		0.0716

CALENDAR YEAR

EXHIBIT IV - A

SIZE OF RISKS - SCHEDULE Y COMPANIES

MANUAL YEAR 2018

Intrastate Risks	Number of Risks (1)	Intrastate SEP <u>excluding</u> Loss and Expense Constant (2)	
Under \$10,000 \$10,000 - \$200,000 \$200,000 - \$1,750,000 Over \$1,750,000	14,883 2,474 205 9	24,831,614 96,761,830 88,670,659 32,105,748	
TOTAL	17,571	242,369,851	

DISTRIBUTION OF PREMIUM TO DISCOUNT BLOCK

Size of Risk	Number of Risks	First \$10,000	Next \$190,000	Next \$1,550,000	Over \$1,750,000
Under \$10,000 \$10,000 - \$200,000	14,883 2,474	24,831,614 24,740,000	72,021,830		
\$200,000 - \$1,750,000 Over \$1,750,000	205 9	2,050,000 90,000	38,950,000 1,710,000	47,670,659 13,950,000	16,355,748
TOTAL	17,571	51,711,614	112,681,830	61,620,659	16,355,748
PERCENTAGE		21.34%	46.49%	25.42%	6.75%

EXHIBIT IV - B

AVERAGE COMPANY PREMIUM DISCOUNT

SCHEDULE Y COMPANIES

	Premium Distribution to Discount Block (EXHIBIT IV - A)	Reduction	Weighted Reduction
First \$10,000	21.34	0.0	0.00
Next \$190,000	46.49	9.1	4.23
Next \$1,550,000	25.42	11.3	2.87
Over \$1,750,000	6.75	12.3	0.83
		Premium Discount =	7.93
Intrastate P	remium Discount	7.93	

Interstate Premium Discount	8.53

EXHIBIT V

DELAWARE POOL GROSS WRITTEN PREMIUM AND UNCOLLECTIBLE PREMIUM*

POLICY YEAR	(1) GROSS WRITTEN PREMIUM	(2) UNCOLLECTIBLE PREMIUM	(3)=(2)/(1) RATIO
2010	6,971,475	218,938	3.14%
2010	10,743,905	73.045	0.68%
2012	15,490,200	123,738	0.80%
2013	22,238,637	585,812	2.63%
2014	17,272,716	210,702	1.22%
2015	17,967,649	194,491	1.08%
2016	16,602,335	478,099	2.88%
2017	15,643,918	499,493	3.19%
2018	13,794,234	394,924	2.86%
2019	10,238,986	258,599	2.53%
		All Year Average	2.10%
		Five Year Average	2.51%
		Three Year Average	2.86%
		Selected	2.86%

* Data courtesy of NCCI, Inc. Excludes Audit Noncompliance Charge premium