March 20, 2025

DCRB Information Bulletin #018

To all members of the DCRB:

DCRB Introduces Enhanced Security Model for Application Manager That Will Simplify User Management and Improve Functionality

The Delaware Compensation Rating Bureau (DCRB) is introducing a new security and user management model for the **Application Manager**, the online application portal used by our member insurance carriers to access DCRB's suite of digital tools and services. These updates, **effective March 21, 2025**, are designed to enhance security, simplify user management, and improve overall functionality.

What's Changing?

1. Password-Free Login

- Users will no longer need to remember a password. Instead, they will receive a secure, one-time verification code via email for authentication.

- **Why?** This method strengthens security by eliminating passwords and utilizing time-sensitive, single-use codes.

2. Streamlined Account Creation

- The new account setup process will integrate **Microsoft Entra ID authentication** to enhance security and user verification.

- Some profile roles may require administrator approval before access is granted.

3. Improved Profile Management

- Instead of usernames, users will select from profiles linked to their email addresses.

- **Why?** This allows for more efficient management of multiple roles or organizations within the Application Manager.

- Existing usernames will be migrated as user profiles, where you can continue using them as usual. The only requirement is that during your first sign-in, you will be prompted to complete your account profile.

4. Updated Website Address

- The Application Manager's URL will change slightly, effective **March 21, 2025**:

    o **New URL:** https://www.pcrbdata.com/AppMgr/Default.aspx?StateCode=DE

    o **Old URL:** https://www.pcrbdata.com/ul/Default.aspx?StateCode=DE (during a transition period this will redirect to the updated URL)

- **Note:** There is no change to the main DCRB website (http://www.dcrb.com). Users can continue accessing Application Manager by selecting the **Application Login** button in the upper right corner of the DCRB homepage.

- **Action Required:** Update your bookmarks, if applicable. Functionality and services will remain unchanged.

Support & Additional Information

These improvements reflect DCRB's commitment to providing a secure, seamless, and efficient digital experience for our members. We appreciate your attention during this transition.

For detailed instructions, refer to the **Application Manager User Guide**, **Application Manager New Security Model Overview Video**, and the **FAQ** all available via our website. Individuals who utilize the CDX (Compensation Data Exchange) Single Sign-On (SSO) feature are advised to refer to the announcement on the CDX website regarding the impact of this security model change.

For assistance, contact:

> **Central Support** at **215-320-4933** or email **centralsupport@dcrb.com**.

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