



January 31, 2020

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**ANNUAL CALLS FOR EXPERIENCE  
FINANCIAL DATA INCENTIVE PROGRAMS  
FINANCIAL DATA REPORTING APPLICATION  
PENNSYLVANIA & DELAWARE**

This announcement discusses the PCRB's and DCRB's Calls for Experience and the Pennsylvania Insurance Department's Schedule W. In addition, revised versions of the Financial Data Incentive Programs (FDIP) for both Pennsylvania and Delaware are enclosed. These documents are also available at the Bureaus' websites.

**The Financial Data Reporting Application (FDRA) will be available on February 7, 2020 for carrier use in the completion of Pennsylvania and Delaware 2019 Financial Calls, Forms and Pennsylvania Schedule W.**

**The FDRA2 will be used for the submission of all Call data valued as of December 31, 2019 to be submitted in 2020 as well as for the resubmission of Calls since and including 2010. All 2009 and prior Call resubmission should be completed using the original FDRA (FDRA1).**

The direct website address for the FDRA2 is: <https://www.pcrbdata.com/FDRA2>. This website can also be accessed via a link on the Bureaus' websites at <http://www.pcrb.com> or <http://www.dcrb.com>, using the path Data Reporting / Financial Data Reporting. The website address for the FDRA1 (for Calendar Year 2001-2009 Calls) continues to be <https://www.pcrb.com/carriergroup>. Please note that the Bureau's "Application Login" feature on the website does not provide access to the FDRA. The FDRA application must be accessed separately using User IDs and passwords specific to the FDRA as assigned when a carrier submits the FDIP Designation of Contact Form.

The enclosed FDRA introductory letters for Pennsylvania and Delaware describe the most significant changes to the FDRA for the reporting of 2019 data during 2020.

**IF THESE CALLS HAVE NOT BEEN DELIVERED TO THE PROPER AREA WITHIN YOUR ORGANIZATION, PLEASE DIRECT THEM TO THE APPROPRIATE AREA RESPONSIBLE FOR SUBMITTING THIS DATA TO THE BUREAUS.**

All questions should be directed to the Bureaus' at Financial Data Reporting at (215) 568-2371.

## **DUE DATES**

The **Acknowledgment Form** and Annual Statement **Statutory Page 14** for Delaware must be submitted on or before **March 16, 2020**. The Annual Statement **Statutory Page 14** for Pennsylvania must be submitted on or before **April 1, 2020**.

## **All other Calls, Forms and Schedule W**

**Delaware** Calls #1, #4, #8, #9, #12 and #15 are due at the Bureaus on or before **March 16, 2020**. **Delaware** Call #2 and all other **Pennsylvania** Calls are due at the Bureaus on or before **April 15, 2020**.

All Forms, Calls and Schedule W (excluding the Schedule W – Limitations and Schedule W – Coal) are subject to the Financial Data Incentive Program (FDIP). All Forms, Calls and Schedule W (including the Schedule W – Limitations and Schedule W – Coal) must be submitted using the Financial Data Reporting Application (FDRA2).

Data reported on the Annual Calls will be incorporated into the Bureaus' future filings. It is essential that this experience be reported on or before the required due dates applicable to each Call.

## **DESIGNATION OF CONTACT PERSON FORM**

This notice announcing the availability of the FDRA and Call package for the reporting of 2019 data during 2020 has been sent to each carrier's Designated Contact Person. A form is included on the Bureaus' websites (www.pcrb.com or www.dcrb.com) that can be used to change a carrier's Designated Contact Person.

## **CHANGES FROM PRIOR ANNUAL CALLS**

The summary below is intended to help carriers identify the major changes to the Financial Calls. Other changes have been made to clarify instructions or eliminate typographical errors. However, it is each carrier's responsibility to read and understand the Financial Calls and instructions before completing them. The most significant changes include the following:

### **1) Designated Statistical Reporting Levels**

Pennsylvania Designated Statistical Reporting Levels have been updated to reflect loss costs effective February 1, 2019 and April 1, 2019.

Delaware Designated Statistical Reporting Levels have been updated to reflect voluntary loss costs and residual market rates effective December 1, 2019.

### **2) Policy Year Calls #1, #8, #9, #12, #15, Schedule W and Schedule W – Coal have been expanded to include an additional policy year of data.**

Call #1, Schedule W (Parts B & C) and Schedule W - Coal (Parts B & C) will collect underwriting experience for 30 full policy years (1989-2018) and for the incomplete Policy Year 2019 valued as of December 31, 2019. Experience for all policy years prior to 1989 will be accumulated and shown as one line in the Calls. Note that experience for Policy Year 1988 and all policy years prior to 1988 was shown separately as of December 31, 2018, and experience for those lines/columns must be combined for proper reporting of data as of December 31, 2019.

For the remaining Calls, the expansion will continue each year until 30 full policy years, along with the incomplete policy year associated with the current reporting year, are captured.

### **3) Edit Changes**

Edits applicable to individual policy years have been extended to apply to an additional row in recognition of the additional policy year being reported.

Criteria used to measure premium and loss development changes have been modified.

Edits have been added to capture data reported for a policy year that previously did not have data reported.

Edits have been added to calculate and track changes in reported claim severity, claim frequency and loss ratios by policy year.

All edits that were applicable to Schedule “W” are now applicable to Schedule “W” – Coal.

Amount of paid loss decrease that requires an explanation has been reduced.

## **FINANCIAL DATA INCENTIVE PROGRAM (FDIP)**

Significant changes to the FDIP are outlined in the enclosed cover letter to the FDIP. Carriers should read the FDIP and FDIP cover letter for each state carefully to familiarize themselves with the requirements.

### **Pennsylvania**

As initially announced in PCRB Circular No. 1326, the FDIP was approved in Pennsylvania effective with the 1996 reporting of Calendar Year 1995 data. The program continues in effect for the 2019 reporting of Calendar Year 2018 data. A copy of the FDIP, dated January 31, 2019, is included in this package.

Within the FDRA, the Schedule W – Coal and Schedule W – Limitations sections will be entered and stored as separate documents. While edits will be available within the FDRA for the Schedule W – Coal document, review of that data, along with the Schedule W –

Limitations will be the responsibility of the Pennsylvania Insurance Department and/or the Coal Mine Compensation Rating Bureau of Pennsylvania. Apart from providing a vehicle for the collection of the Schedule W – Coal and Schedule W – Limitations documents, **the PCRB will not otherwise pursue the collection or editing of Schedule W – Coal or Schedule W – Limitations, nor will the PCRB impose fines within the FDIP for issues related to the Schedule W – Coal or Schedule W – Limitations documents.**

### **Delaware**

As initially announced in the DCRB Circular No. 686, the Delaware Governing Board approved the implementation of the Delaware FDIP applicable to the 1997 reporting of Calendar Year 1996 data for selected reports of financial data in Delaware. The program continues in effect for the 2019 reporting of Calendar Year 2018 data. A copy of the FDIP, dated January 31, 2019, is included in this package.

## **FINANCIAL DATA REPORTING APPLICATION AND INSTRUCTIONS**

The FDRA is an Internet-based system that allows carriers to enter, edit and submit Forms, Calls and Schedule W documents to the Bureaus, with access to certain documents also available to the Pennsylvania Insurance Department and the Coal Mine Compensation Rating Bureau of Pennsylvania. The FDRA is a system designed to increase the timeliness and quality of data submissions by providing carriers with immediate feedback for failed edits and providing carriers with a central location for their data, easing the review of multiple Calls.

The enclosed FDRA introductory letters for Pennsylvania and Delaware describe the most significant changes to the FDRA for the reporting of 2019 data during 2020.

Carriers can and should familiarize themselves with the 2019 FDRA by reviewing the FDRA User Guidebook. An FDRA User Guidebook is available on the Bureaus' websites and also accessible via the "Help" feature within the FDRA. Before using the FDRA, it is strongly recommended that you read through the entire FDRA User Guidebook. The Guidebook discusses the application's features and layout and provides helpful hints on how to complete the Calls contained within it.

## **FDRA USER ID AND PASSWORD CONFIRMATION**

All carriers are required to have a completed FDIP/FDRA Designation of Contact Person Form filed with the PCRB/DCRB. The Contact Person acts as a contact between his/her employer, the Bureaus and the Pennsylvania Insurance Department for purposes of coordinating and accomplishing timely and accurate submission of financial data for all carriers included within the indicated group. Carriers also must choose a User ID for the FDRA. Passwords for new users will be generated and emailed to the user by the application.

All changes regarding the contact person's address, phone number, etc. and FDRA2 User ID must be sent to the Bureau(s) in writing so we may update our records, the enabling and disabling of additional users is handled by the Carrier Designated Contact Person who will be assigned the role of Carrier Group Administrator.

If a user forgets their password, they can go to the FDRA2 Login screen and click on the 'Forgot Password?' link. This will take you to a screen where the User ID can be entered and once you click on Submit, the password will be emailed to you by the application.

Note: Due to differences in functionality regarding the setup and maintenance of User IDs and passwords between the FDRA2 and FDRA1, carriers requiring user changes for the FDRA1 to process Call years 2009 and earlier should contact the Bureau directly.

The Bureaus' offices are located at:

**30 South 17<sup>th</sup> Street - Suite 1500  
Philadelphia, PA 19103-4007**



January 31, 2020

To All Members of the DCRB:

Re: **FINANCIAL DATA REPORTING APPLICATION**

**The FDRA2 will be used for the submission of all Call data valued as of December 31, 2019 to be submitted in 2020 as well as for the resubmission of all Calls since and including 2010. All 2009 and prior Call resubmissions should be completed using the original FDRA (FDRA1).**

The website address for the FDRA2 is <https://www.pcrbdata.com/FDRA2>. The website address for the FDRA1 is <https://www.pcrbdata.com/carriergroup>.

A complete updated copy of the 2019 FDRA2 User Guidebook is available and may be accessed via the DCRB's website at <http://www.dcrb.com> using the path Data Reporting/Financial Data Reporting. Please note that the DCRB's "Application Login" feature on the website does not provide access to the FDRA. The FDRA application must be accessed separately using User IDs and passwords specific to the FDRA as assigned when a carrier submits the FDIP Designation of Contact Person Form.

The FDRA for 2019 **must** be used to report the following data submissions:

Acknowledgement Form  
Statutory Page 14  
Policy Year Call #1  
Calendar Year Expense Data Call #2  
Large Claim Call #4  
Net (As Written) Large Deductible Call #8  
Gross (First Dollar) Large Deductible Call #9  
Assigned Risk Policy Year Call #12  
Catastrophe Experience Call #15

***The most significant changes to the application are as summarized below:***

- Call #1 will collect underwriting experience for 30 full policy years (1989-2018) and for the incomplete Policy Year 2019 valued as of December 31, 2019. Experience for all policy years prior to 1989 will be accumulated and shown as one line in the Call. Note that experience for Policy Year 1988 and all policy years prior to 1988 was shown separately as of December 31, 2018, and

experience for those lines will be combined for proper reporting of data as of December 31, 2019.

For Calls #8, #9, #12 and #15, the expansion will continue each year until 30 full policy years, along with the incomplete policy year associated with the current reporting year, are captured.

- Edits applicable to individual policy years have been extended to apply to an additional row in recognition of the additional policy year being reported. All edits have been modified primarily for the sake of clarity.
- Edit descriptions have been enhanced to reference column headings in addition to column numbers for better understanding.
- Edits that were previously performed by the PCRB but were not viewable to the carrier have been added to the program. This gives carriers the opportunity to review the data reported regarding edits prior to submission and should lead to better data reporting.
- Edits that verify column or row totals have been given a tolerance of \$100 (There is no tolerance for claim counts). This will allow carriers to focus on other failed edits.
- Validation criteria used to evaluate premium and loss development, claim severity, claim frequency and loss ratios have been strengthened.

**Due Dates:**

**The Acknowledgement Form and Delaware Calls #1, #4, #8, #9, #12, #15 and the Delaware Statutory Page 14 are due to be reported on or before March 16, 2020.**  
**The Delaware Call #2 is due to be reported on or before April 15, 2020.**

William V. Taylor  
President