

**Delaware and Pennsylvania Medical Data Call  
 Medical Data Manager (MDM)  
 File Error Email Message Reference Guide  
 Issued: 1/13/20**

Email Subject Line	Recommended Response for Data Submitter (Email Recipient)	
	Entire File Rejected	File was accepted; specific records were rejected
CDX file with an invalid file name formatting sent to the PCRB	Prepare and transmit a new file using the CDX file naming convention for the WCMED product, which is available in the Electronic Submission Guidelines.	N/A - For this error, the entire file is rejected.
CDX file with incorrect record totals was sent to the PCRB	Prepare and transmit a new file where the record total in the Submission Control Record matches the number of records included in the file. Report the total number of records in the file, excluding the Submission Control Record.	N/A - For this error, the entire file is rejected.
CDX file with more than one Submission Control Record was sent to the PCRB	Prepare and transmit a new file with only one Submission Control Record as the last record in the file.	N/A - For this error, the entire file is rejected.
CDX file with invalid characters was sent to the PCRB	Correct or remove the invalid characters on lines specified in the email message. Prepare and transmit a new file with valid characters.	N/A - For this error, the entire file is rejected.
CDX file with duplicate field values was sent to the PCRB		No response is required.
CDX file with duplicate records was sent to the PCRB	Remove the duplicate records/field values and/or correct the invalid or unacceptable records/field values as specified in the email message. Prepare and transmit a new file without specified errors. Original records must contain a unique combination of the following key fields: Carrier Code, Policy Number Identifier, Policy Effective Date, Claim Number Identifier, Bill Identification Number, and Line Identification Number.	No response is required.
CDX file with duplicate records and invalid field values was sent to the PCRB		No response is required for the duplicate records. For the records with invalid or unacceptable field values, consider correcting the rejected records specified and re-submit a new file of only the corrected records. The re-submit file must include a unique, never before used Submission File Identifier in positions 22-51 of the Submission Control Record and also include a unique file name in the CDX file naming convention.
CDX file with duplicate records and unacceptable field values was sent to the PCRB		
CDX file with invalid field values was sent to the PCRB		
CDX file with unacceptable field values was sent to the PCRB		
CDX file with invalid, unacceptable field values was sent to the PCRB		

Note: PCRB or DCRB is specified in the email message subject line when a Delaware or Pennsylvania file.  
 If file contains data for both states, PCRB is defaulted in the email message subject line.

Please contact Rieke Baize, Manager of Medical Data Reporting at (215) 320-4400 or rbaize@pcrb.com with any questions.