

May 23, 2023

DCRB CIRCULAR NO. 1024

To All Members of the DCRB:

Re: DELAWARE INSURANCE PLAN MANAGER (DIPM)

As previously announced in DCRB Circular No. 1020, the DCRB has developed a new web application for Residual Market policy application submission called the Delaware Insurance Plan Manager (DIPM). DIPM is now available to all registered agent and employer users effective May 22, 2023.

DIPM is the replacement to the legacy Delaware Insurance Plan web application. DIPM will continue to offer users the same ability to create, edit, save, and submit policy applications to the DCRB. The new system provides an updated look and feel, with a more user-friendly interface. Another enhancement is adding a payment module that lets users submit electronic deposit payments directly to the DCRB.

To assist in the transition to DIPM, the DCRB has published both an updated User Guide and Delaware Insurance Plan Handbook to the Residual Market section of the DCRB website. Users are encouraged to visit the DCRB's Residual Market page for updates and announcements related to the Delaware Residual Market.

Please note that all prior user accounts and links to the legacy Delaware Insurance Plan application have been disabled.

The DIPM application has been relocated to the DCRB's Application Manager. To access the Application Manager, navigate to the DCRB website at www.dcrb.com and select the **Application** Login button in the upper right corner of the screen. For additional details on user registration and account set up, refer to Circular No. 1021. After completing the steps for registration, the group administrator may request access to DIPM by emailing dipm@dcrb.com.

Questions about user registration or administrator access should be directed to DCRB Central Support at centralsupport@dcrb.com. Questions about DIPM procedures or application submissions should be directed to dipm@dcrb.com.

> William V. Taylor President

WVT/dn Encl.

> Remember to visit our web site at www.dcrb.com for more information about this and other topics.